



ONE HANES PLACE



## Return Form

Please type in the appropriate information below, then print the form.  
(Or you may print the form and complete it by hand.)

**Have a Question?**  
Please call us at 800-832-0594

**Step 1** Order #: (if available) \_\_\_\_\_

### Original Purchase information:

Name \_\_\_\_\_

Billing Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Phone (\_\_\_\_) \_\_\_\_\_

## Step 2 Complete the chart below for the item(s) you are returning for a refund.

Want a different size or style? Please place a new order.

Items returned for a refund					
INTRNL USE DISP.	RETURN REASON CODE	STYLE #	SIZE	COLOR	ITEMS OR PAIRS
	6A-R21	<i>example</i>	M	Pink	1

RETURN REASON CODE	Reason
6A-R21	Changed my mind
4D-R17	Quality/Defective product
6D-R18	Does not fit
6E-R19	Not as described
5A-R20	Wrong item sent

**If you use the EZ Return label, \$6.95 will be deducted from your refund**

Comments:  
\_\_\_\_\_  
\_\_\_\_\_

## Step 3 Print a Returns label

For EZ RETURNS, use the pre-paid return label at [Hanes.com/EZReturns](http://Hanes.com/EZReturns)

If you prefer to return your item(s) using the delivery service of your choice, please use the label below. Items must be returned pre-paid.

**FROM:**

**TO:**      **Returns Department**  
 Hanes.com  
 5190 Indiana Ave.  
 Winston-Salem, NC 27106

**Returns Department**  
 Hanes.com  
 P.O. Box 5000  
 Rural Hall, NC 27098

Please allow 3-4 weeks for us to process your return. Original shipping and handling fees are not refundable.